

Responses to Pre-Bid Queries for the RFP (RFP No. INVIN/AON/26-27/1004), Dated 24th April 2026
GeM Reference: GEM/2026/B/7474981

Pre-Bid Venue/Mode: Online

30th April 2026

<u>S.No.</u>	<u>RFP Reference (Chapter / Clause / Page No.)</u>	<u>Query / Clarification Sought</u>	<u>Justification / Reason for Query</u>	<u>Invest India Response</u>
1.	Chapter 2, Clause 2.2 – Scope of Work, Page 8	What is the current total size of the IRM platform such as including number of custom entities, workflows, plugins, Power Automate flows, active integrations, and open backlog items?	This baseline assessment of the existing system, will help in effort and team sizing.	Please see section 2.4 for team composition.
2.	Chapter 2, Clause 2.2 – Scope of Work (Phase 2 / i-Cube), Page 8–9	What is the detailed scope of the "i-Cube" module? Are user stories, wireframes, or functional specifications already available, or is scope to be defined post-award?	This will help strengthening boundaries of the scope as no specifications are listed.	Scope will be defined incrementally post award of the tender.
3.	Chapter 2, Clause 2.2 – Scope of Work (Copilot AI), Page 9	Which specific Microsoft Copilot AI features are envisioned such as Copilot for Sales, Copilot Studio, or Azure OpenAI-based integration? Who bears the cost of Microsoft Copilot AI licenses?	As Copilot integration effort varies dramatically based on the feature set.	Use of different stacks will be on case to case basis. All required licenses cost will be borne by InvestIndia, after necessary approval process.
4.	Chapter 8, Clause 8.3 – SLA Penalties, Page 29	We understand that in the event of application downtime caused by Microsoft Azure infrastructure failures (outside the vendor's control), SLA penalties will not apply to the managed services vendor? Please confirm.		Point clearly stated in the RFP section 2.6. No change.

5.	Chapter 3 – Pre-Qualification Criteria, Page 14 / Chapter 8, Clause 8.12, Page 33	Change Request: The RFP currently does not permit Consortium/JV participation and restricts sub-contracting to post-award written approval. We request the department to consider: (a) Allowing Consortium/JV bids ; OR (b) sub-contractor.	This helps in submitting most competitive bids with improved delivery quality, and reduces the risk of a limited bidder pool.	Please refer to Corrigendum
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