

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
1	5.4.2/ Sr. 1 of Evaluation Criteria Page No. 28	5.4.2/ Sr. 1 of Evaluation Criteria	Can we cite projects started prior to 3 years period, but completed/gone live within this duration, including maintenance term?	Yes
2	2/ Scope of work Page No. 64	2/ Scope of work	Please share detailed features of the proposed eTendering portal.	Invest India and the selected service provider will work together to identify and detail out the requirements in the later phase. However, you can suggest us the timelines/efforts based on any standard module that you implemented in past.
3	2/ Scope of work Page No. 64	2/ Scope of work	Will all projects have similar KPIs for measurement?	Yes, all projects will have similar set of KPIs for reporting and tracking progress. We need flexibility to be able to define a few custom parameters for different projects
4	2/ Scope of work Page No. 64	2/ Scope of work	Will the utilisation reports be submitted using pre-define web-forms or document upload? In case of web-form, whether there will one type of form to be developed or there will be dynamic forms to choose from by the reportee?	There will be multiple pre-defined forms allotted to each sentinel site. In future, we could explore the dynamic forms. Yes, the utilisation reports submitted by local PMUs/implementing agencies will be predefined web forms and on a case by case basis, if necessary specific documents will be uploaded.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
5	Appendix 1 - Minimum Eligibility Criteria - Point (a) Page No. 35	Appendix 1 - Minimum Eligibility Criteria - Point (a)	Is it mandatory to have all 9 features present in all past project citations? Also under the heading it is mentioned to showcase 5 projects in last 3 years whereas under point (i) it is mentioned to showcase 5 projects ion last 2 years. Please amend point (i) in sync with the heading	Point (a) refers to the overall project completion criteria. Point (a) (i) is referring to the skillset for the proposed tech stack
6	2/ Scope of work Page No. 64	2/ Scope of work	Will the project progress reports be submitted using pre-define web-forms or document upload? In case of web-form , whether there will one type of form to be developed or there will be dynamic forms to choose from by the reportee?	It'll be pre-defined series of forms with the capability of uploading relevant docs. We will designate the exact form to each project.
7	2/ Scope of work Page No. 64	2/ Scope of work	What is the tentative number of sentinel sites to be developed?	At present, the PM-STIAC Council has identified 14 Sentinel sites across the country.
8	2/ Scope of work Page No. 64	2/ Scope of work	Can we assume that all sentinel sites will have same content structure and follows uniform design, User Interface?	Not same but similar, with the capability of customisation from the super-set of widgets

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
9	5.4.2 Page No. 28		<p>Q1: Have you envisaged any use case for an Artificial Intelligence and machine learning solution, if yes please elaborate?</p> <p>Q2. Does vendor are open to choose any latest technology for Artificial Intelligence?</p> <p>Q3: Does vendor can propose Data Science & AI product / Platform so that client IT team himself design and devlop machine learning and AI modelling?</p>	<p>"In phase 1, out of scope.</p> <p>Yes, vendor can propose the latest tech.</p> <p>Vendor should propose and upon discussion with client, vendor will implement it. Invest India doesn't have any separate IT. "</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
10	Section 2, Scope of Work and Deliverables, Page No. 65	Section 2, Scope of Work and Deliverables,	<p>Q1: Please confirm the number of KPI's and dashboard count need to be built?</p> <p>Q2: Kindly let us know about the frequency of data load and data refresh in proposed solution?</p> <p>Q3: How many users are anticipated to use the BI Reports and Dashboard and expected concurrency?</p> <p>Q4: Does the customer have any technology preferences for BI reports and Dashboard?</p> <p>Q5: Please confirm the Report count need to be built and what would be proportional break-up of these reports in terms of the following:</p> <ul style="list-style-type: none"> a) Standard Scheduled Reports b) Semi- Analytical Reports c) Highly-Analytical Reports 	Invest India and the selected service provider will work together to identify and detail out the requirements in the later phase. We don't have any tech preference.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
11	Key Considerations, Page No. 69	Key Considerations	Please confirm existing AWS environment setup.	Invest India has a 3rd party vendor for AWS services. But the selected vendor needs to suggest and implement the schema and provide dev-ops for the same.
12	Clause No .12 Pg.75	a. The Bidder undertakes that he has not supplied/is not supplying the similar systems or subsystems at a price lower than that offered in the present bid in respect of any other Ministry/Department of the Government of India and if it is found at any stage that the similar system or sub-system was supplied by the Bidder to any other Ministry/Department of the Government of India at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the Bidder to Invest India, if the contract has already been concluded..	This clause is detrimental to service provider interest to provide the deliverables at same price as provided to other Clients for similar deliverable , as the prices quoted to other client is based on the different terms & conditons agreed between the parties.	The clause specifically stands in r/o of the similar services/ systems/ sub-systems provided to the Govt. of India. Further, the entire contract terms including the timelines, scope of work, all legal and financial clauses, payment deliverables will be considered before invoking this clause. Hence, no change in this clause.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
13	Clause 3.1 (c)Page No. 87	Upgrading of the Software without any additional cost within [2 (two)] days of the Upgrade becoming available ;	Please provide clarity on this clause for upgradation within 2 days & upgradation will be provided to the Client by service provider at the applicable cost	If there is any upgrade available to the used software or service then vendor can discuss with Invest India team and implement it. If the upgradation requires additional costing then it could be mutually discussed but the efforts to upgrade would be without any additional cost
14	Clause 3.1 (d) Page No. 87	providing Invest India and its employees with training at its own cost as set out in detail in Clause 8 of this Agreement;	Training will be provided by service provider at the applicable cost	Training must be provided under the contract cost itself. No separate cost shall be borne by Invest India
15	Clause 5.1 Page No. 89	5. STANDARDS 5.1 The Parties agree that the Service Provider shall execute the Scope of Work in compliance with Applicable Law, the standards as set out in detail in Schedule B ("Standard")and to the satisfaction of Invest India.	Service provider will provide the services as per the scope of work agreed between	No change to the clause

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
16	Clause No. 7.1 Page No. 89	<p>7. DEFICIENCY</p> <p>7.1 During the Maintenance Phase, if Invest India reports a Deficiency, the Service Provider shall:</p> <p>(j) make reasonable efforts to respond within 60 (sixty) minutes when contacted for correcting a Deficiency.</p> <p>(ii) provide a Correction in respect of a Minor Deficiency within 24 (twenty-four) hours of the Deficiency being reported; and</p> <p>(iii) provide a Correction in respect of a Deficiency within [30 (thirty)] days of the Deficiency being reported.</p>	<p>We suggest a time period of 30 days to rectify the deficiency</p>	<p>Define your SLAs and response time</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
17	Clause No.10.2 Pg. 91	<p>10.2 Invest India shall conduct acceptance tests on the Portal and/or the Software or prescribe such tests to be conducted by a third party as it deems fit to confirm that the Portal and/or the Software are Operative (“Acceptance Tests”) by the date specified in the Schedule of Completion or such other date as may be mutually agreed between the Parties. The Service Provider shall, in compliance with the relevant timelines under the Schedule of Completion, provide at least a 7 (seven) days’ prior written notice to Invest India, notifying the earliest date by which it will be ready to undertake the Acceptance Tests. Further, it is expressly clarified that all costs in respect of conducting the Acceptance Tests shall be borne by the Service Provider.</p>	<p>Please provide clarity on the cost of this testing will be borne by Client.</p>	<p>If there is any upgrade available to the used software or service then vendor can discuss with Invest India team and implement it. If the upgradation requires additional costing then it could be mutually discussed but the efforts to upgrade would be without any additional cost</p>

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18	Clause 13.5 Page No. 93	<p>13.5 The W2W portal (including but not limited to the data held within), information, works of authorship, inventions, discoveries, improvements, methods, processes, formulas, techniques, technology, know-how, ideas, copyrights, source code, designs, architecture diagrams, licenses reports, presentations, and materials forming a part of or relating to the W2W portal, this RFP, SOW and all intellectual property and proprietary rights pertaining to the aforesaid (excluding selected bidder or any third party intellectual property rights) and anything</p> <p>(a) that is conceived, discovered, developed or otherwise made by a selected bidder, solely or in collaboration with others, in the course of performing the assignment pursuant to the award of Contract under this scope; or</p> <p>(b) that reflects or contains Invest India's confidential information; or</p> <p>(c) that forms all or part of a</p>	<p>If any service provider IP is involved all the rights vest on the Service Provider . Thus, IP of selcted bidder to be excluded .</p>	<p>This is regarding the training of the ops team for the portal built by vendor.</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
		<p>deliverable to be provided by the selected bidder, developed as part of the assignment (Hereinafter referred to as the “Work Product”), will be the sole property of Invest India and Invest India shall have all the rights, title and interests in respect of the same, in accordance with the terms of the Agreement. In no event can a selected bidder claim its control or any rights, title or interest over the portal, its software, code, database, or any Work Product.</p>		

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
19	License	<p>The Service Provider grants Invest India a perpetual, worldwide, irrevocable, non-exclusive, royalty free license to the Pre-existing IP (including any Upgrade) embedded in the Portal and/or the Software which shall permit Invest India as well as any transferee or sub-licensee of Invest India to make, use, import, reproduce, display, distribute, make derivative works and modify such Pre-existing IP as necessary or desirable for the use of the Portal and the Software and its operation and maintenance.</p>	<p>This clause is not acceptable wherein our IP is involved. We cannot provide these rights to the Client to sub license transfer reproduce distribute our preexisting IP</p>	<p>The pre-existing IP shall be under the ownership of Invest India as it shall be needed to keep the portal running. No change in this clause</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
20	Clause No.14.2/ Page No. 94	<p>The Service Provider grants a (if so authorised or otherwise shall procure such grant from the owner of the relevant Third Party IP upon approval from third party owner in favour of Invest India), Invest India a perpetual, worldwide, irrevocable, non-exclusive, license to any Third Party IP (including any Upgrade), which shall permit Invest India as well as any transferee or sub-licensee of Invest India to make, use, import, reproduce, display, distribute, make derivative works and modify such Third Party IP as necessary or desirable for the use of the Portal and the Software, and its operation and maintenance, . The Service Provider shall, after the completion of Development Phase, provide a list of Third Party IP deployed in the Portal and the Software to Invest India.</p>	<p>Such grants on third party IP be based upon the assent of owner of such third party IP</p>	<p>No change in this clause.</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
21	Clause No.19/Page No.96	<p>The Service Provider shall submit invoices in triplicate in respect of all amounts that become due and payable to it pursuant to the terms of this Agreement to Invest India. Invest India may set-off any amount which Service Provider owes Invest India against amounts payable to Service Provider under this Agreement.</p>	<p>Providing client to deduct any amount from service providers invoice is unacceptable.</p>	<p>The clause says that Invest India may withhold any amount which service provider owes to Invest India. No change in this clause.</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
22	Clause 20.1/Page No. 97	<p>The Service Provider represents and warrants to Invest India throughout the Term of this Agreement that:</p> <p>(a) it is duly organised and validly existing under the laws of India and has full power and authority to execute and perform its obligations under this Agreement and to carry out the transactions contemplated hereby.</p> <p>(b) it has taken all necessary corporate and other actions under Applicable Laws to authorise the execution and delivery of this Agreement and to validly exercise its rights and perform its obligations under this Agreement.</p> <p>(c) it has procured Permits necessary for performance of its obligations under this Agreement.</p> <p>(d) it has the financial standing and capacity, requisite technical and other competence, sufficient, suitable, qualified and experienced manpower/personnel and expertise for performance of its obligations under this</p>	<p>Upgrades will be provided at the applicable cost & no rights can be granted to Client on pre existing IP of Service provider</p>	<p>No change shall be made in the clause.</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
		<p>Agreement.(j) all rights, title and interest in the Portal and the Software (including Upgrades) shall vest with Invest India at all times.</p> <p>(k) the Software (including Upgrades) has not been and will not be published under circumstances that would cause a loss of Intellectual Property Rights therein.</p> <p>(l) that the Portal and the Software will be fit for the purposes of Invest India as outlined in this Agreement.</p> <p>(m) it has and will have full and sufficient right to assign or grant the rights and/or licenses granted in the Pre-existing IP and Third-Party IP pursuant to this Agreement.</p>		

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
23		Except for payment obligations for Services already rendered, neither party shall have any liability to the other in respect of the termination of this Agreement as a result of an Event of Force Majeure.	In the event of force majeure, payment should be made to the service provider for all the services rendered	If for any reason services need to be terminated midway, the service provider shall be entitled to receive the payment only for the days that the services had been taken in accordance with the work done by him till that day.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
24	Clause 23.1/Page No. 99	<p>23. LIQUIDATED DAMAGES</p> <p>23.1 The Parties agree and understand that execution of the Scope of Work in accordance with the Schedule of Completion is of essence to this Agreement.</p> <p>23.2 Without prejudice to any other remedy that Invest India may have under this Agreement and subject to the terms of this Agreement, the Service Provider shall be liable to pay liquidated damages at the rate of 1%(One Percent) of the contract value which suffered delay for each completed week or part thereof by which the deliverable has been delayed subject to a limit of 5% of the contract value,</p> <p>23.3 Delay is on part of the Service Provider with respect to non-delivery of the documentation, hosting of the Portal, Correction of Deficiency, upgrading the Portal and completion of the defined or agreed milestone.</p> <p>23.3 Notwithstanding anything contained in Clause 23.2 above,</p>	<p>We suggest Liquidated damages to be capped at 5% of the contract value</p>	<p>No change shall be made to this clause.</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
		the Service Provider shall not be liable to pay liquidated damages to Invest India if the delay was occasioned for reasons solely attributable to Invest India or Force Majeure.		

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
25	Clause 24.1/Page No. 99	<p>Service Provider shall indemnify and keep indemnified Invest India, its directors, officers, employees, agents, successors, assigns, consultants, representatives etc. against all claims, actions, proceedings, losses, damages, costs, expenses, charges, including legal expenses, which Invest India may suffer or incur directly or indirectly on account of any misuse of data /information or Deficiency in the Portal and/or Software or breach on any obligations mentioned herein, including without limitation of confidentiality obligations, from any acts of commission / omission, default, negligence on the part of directors, officers, employees, agents, successors, assigns, consultants, representatives etc. or sub-contractors of the Service Provider.</p>	<p>Indemnify can be provided for claims or losses directly incurred on account of service provider.</p>	<p>No change in this clause.</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
26	Clause 24.2/Page No. 99	Invest India shall indemnify and keep indemnified the Service Provider, its directors, officers, employees, agents, consultants, successors, assigns for the duration of this Agreement against injury (including death) to any persons or loss of or damage to any property (excluding the Software and/or Documentation) which may arise out of the act, default, or negligence of Invest India or any contractor employed by Invest India and against all claims, demands, proceedings, damages, costs, charges and expenses whatsoever in respect thereof or in relation thereto.	Client should indemnify us for the software & documentation for any claim arising on act or omission solely attributable to Client	
27	Clause 29.2/Page No. 103	(h) if Invest India, in its sole discretion and for any reason whatsoever, decides to terminate this Agreement. We suggest an addition of mutual termination at convenience: Either party may terminate this Agreement for any reason whatsoever by giving thirty (30) days notice to the other party	We suggest addition of this clause to make termination of convenience mutual	No change in this clause.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
28	Clause 30/ Page No. 103	<p>30.2 Subject to the terms of the Agreement, in the event of termination of the Agreement in accordance with Clause 29.2 or Clause 29.3, prior to the expiry of the:</p> <p>(a) Development Phase: The Service Provider shall be entitled to receive payment up to the milestone (as set out under Schedule E) which has been successfully completed by the Service Provider; or</p> <p>(b) Maintenance Phase: The Service Provider shall be entitled to receive payment for the Scope of Work completed up to the date of such termination.</p>	<p>Please provide the clarity on this clause if service is terminated in mid way after achieving particular milestone</p>	<p>If for any reason services need to be terminated midway, the service provider shall be entitled to receive the payment only for the days that the services had been taken in accordance with the work done by him till that day. The same shall be at the discretion of Invest India.</p>
29		<p>30.4 Invest India shall be under no obligation to return the Pre-existing IP or Third Party IP upon the termination of this Agreement.</p>	<p>Pre existing IP pertaining to service provider will vest on service provider . This clause is not acceptable</p>	<p>Invest India shall be under no obligation to return the pre-existing IP of the vendor, but shall return the Third Party IP. Corrigendum shall be issued in this regard.</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
30	Clause 32.1/Page No. 104	<p>Service provider party shall not assign this Agreement or any of its rights or obligations thereunder without the prior written consent of Invest India.105</p> <p>Notwithstanding the foregoing, Invest India may assign the benefit as well as obligations under this Agreement to any entity of its choice.</p> <p>Either party shall not assign this Agreement or any of its rights or obligations thereunder without the prior written consent of other party</p>	<p>We suggest a mutual assignment clause wherein either party can assign upon receiving consent from other party</p>	<p>No change in this clause.</p>
31		<p>2.2 Notwithstanding anything to the contrary contained herein, the liability of 3i infotech to the client for any reason and upon any cause of action hereunder shall be limited to the amount actually received by 3i Infotech from Client under contract during the six (6) months prior to the occurrence of such cause of action, liability or damages. the limitation contained herein applies to all causes of action in the aggregate, including, without limitation, breach of</p>	<p>Limitation of Liability to be included to limit of our liability arising under this agreement.</p>	<p>This shall remain the sole discretion of Invest India. No change in this clause.</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
		contract, breach of warranty, negligence, strict liability and any other torts.		
32		<p>a. Parties agree that, unless otherwise agreed to by and between the Parties in writing, during the Term of this Contract and for a period of two (2) years from the termination or the expiry of this contract , neither Party shall: (a) directly or indirectly solicit, hire or otherwise retain as an employee or independent contractor, an employee or former employee of the other Party or (b) induce any such employee to terminate its employment with its employer. However, the Parties may agree to solicit any of the other party's employee after the</p>	<p>We suggest additon of this clause in order to prevent hiring of our employees by client.</p>	<p>This will be the sole discretion of Invest India regarding hiring of any individual from any organization as Invest India deems fit. No change in this clause.</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
		payment solicitation fees to the other Party.		

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
33	1.3 Key Stakeholders/ Page No. 64	1.3 Key Stakeholders	<p>1. Kindly explain on each user roles' objectives to be part of the system:</p> <ul style="list-style-type: none"> a. Office of the Principle Scientific Advisor; b. Executive Committee ("EC"); c. Project Management Unit ("PMU") – Invest India; d. Local/Regional/Sentinel Project Management Units; e. Public sector - State Governments, Municipalities etc.; f. Implementing agencies; g. Technology developers h. Funders (Governments, philanthropic organizations, trusts etc.); and i. Citizens 	<ul style="list-style-type: none"> a. Office of the Principle Scientific Advisor: View reports and dashboards b. Executive Committee ("EC"): View reports and dashboards c. Project Management Unit ("PMU") – Invest India: Assign pilots, edit/ upload reports, run challenges, modify forms and site admin d. Local/Regional/Sentinel Project Management Units: Upload monitoring, expenditure data e. Public sector - State Governments, Municipalities etc.: View Reports f. Implementing agencies: Upload monitoring, expenditure data g. Technology developers: Upload monitoring, expenditure data, Apply for challenges h. Funders (Governments, philanthropic organizations, trusts etc.): View reports and dashboards i. Citizens: View reports and dashboards

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
34	1.3 Key Stakeholders/ Page No. 64	1.3 Key Stakeholders	<p>1. What will be the roles and responsibilities of each user role and which user interface they can access? Please explain in detail</p> <p>a. Public sector - State Governments, Municipalities etc.;</p> <p>b. Technology developers</p> <p>c. Citizens</p>	<p>a. Office of the Principle Scientific Advisor: View reports and dashboards</p> <p>b. Executive Committee (“EC”): View reports and dashboards</p> <p>c. Project Management Unit (“PMU”) – Invest India: Assign pilots, edit/ upload reports, run challenges, modify forms and site admin</p> <p>d. Local/Regional/Sentinel Project Management Units: Upload monitoring, expenditure data</p> <p>e. Public sector - State Governments, Municipalities etc.: View Reports</p> <p>f. Implementing agencies: Upload monitoring, expenditure data</p> <p>g. Technology developers: Upload monitoring, expenditure data, Apply for challenges</p> <p>h. Funders (Governments, philanthropic organizations, trusts etc.): View reports and dashboards</p> <p>i. Citizens: View reports and dashboards</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
35	1.3 Key Stakeholders/ Page No. 64	1.3 Key Stakeholders	Does Public users/Citizens require to register/login into the system? If yes, please provide process of the same.	No public users and citizens would not require specific log in into the system. We may need them to register to our mailing lists.
36	1.3 Key Stakeholders/ Page No. 64	1.3 Key Stakeholders	How rest of user roles (apart from Citizens) can access the system? I.e. Will it Administrator create the username & password and provide to respective user?	Yes a unique user id and password will be needed to be provided to the rest of the users keeping in mind that only a few users can access all the data and others only have limited access
37	1.3 Key Stakeholders/ Page No. 64	1.3 Key Stakeholders	Does the system have fixed user roles and access rights or administrator can manage (Create/edit/update/disable) user roles?	No the system will have fixed user roles and access rights which will be predefined by the W2W PMU
38	2. Scope of Work and Deliverables (Dashboard) Page No. 64	2. Scope of Work and Deliverables (Dashboard)	Does dashboard include graph and charts to display key outcomes, success metrics and quantifiable data? a. If yes, which types of graphs and charts need to incorporate as a scope? Kindly provide detailed features need to add as a	Yes graphs and charts will be used to display key outcomes, success metrics and quantifiable data. In the bid proposal, you can suggest the data visualisation and analytics that you can offer for this data.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			project scope.	
39	(ii)Technology portal -> Investible Projects/ Page No. 64	(ii)Technology portal -> Investible Projects	Who will create and later manage investible projects?	It will be managed by the W2W PMU
40	(ii)Technology portal -> Investible Projects/ Page No. 64	(ii)Technology portal -> Investible Projects	What all details user will enter to create investible projects?	That will be determined on a case by case basis
41	(ii)Technology portal -> Investible Projects/ Page No. 64	(ii)Technology portal -> Investible Projects	Will there be any approval workflow upon creation of investible projects? If yes, kindly explain.	That will be determined on a case by case basis
42	(ii)Technology portal -> Investible Projects/ Page No. 64	(ii)Technology portal -> Investible Projects	Kindly explain complete workflow of each investible projects types.	That will be determined on a case by case basis
43	(ii)Technology portal -> Investible Projects Page No.64	(ii)Technology portal -> Investible Projects	What all status will the system have regarding investible projects? a. Who will manage these status into the system? b. Which all users will receive the status update notifications? c. Will these statues be the	This will be decided in due course

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			same for all types' projects? If not, kindly explain the difference.	
44	(ii)Technology portal -> Investible Projects Page No. 64	(ii)Technology portal -> Investible Projects	What all Investible projects details will display to users?	To be decided. Will be a basic list of information
45	(ii)Technology portal -> grants and funding Page No. 64	(ii)Technology portal -> grants and funding	How the Grants/Funding will be associated with the investible projects?	For now just information sharing and requests to connect
46	(ii)Technology portal -> grants and funding Page No. 64	(ii)Technology portal -> grants and funding	How the Grants/Funding workflow invitation & acceptance process will work into the proposed system?	For now just information sharing and requests to connect
47	(ii)Technology portal -> grants and funding Page No. 64	(ii)Technology portal -> grants and funding	Will the system be integrated with payment gateway for online payment? If yes, kindly provide details of the payment gateway.	Not in phase 1, will discuss in the phase 2
48	(ii)Technology portal -> E-tendering portal Page No. 65	(ii)Technology portal -> E-tendering portal	Who will manage RFPs and tenders from backend system?	This will be an optional feature based on the bidder's provided cost structure

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
49	(ii)Technology portal -> E-tendering portal P. No. – 65	(ii)Technology portal -> E-tendering portal	What all details user can add to create/add new RFPs and tenders from backend system?	Based on the inputs from ops team, Invest India and vendor can mutually decide
50	(ii)Technology portal -> E-tendering portal Page No. 65	(ii)Technology portal -> E-tendering portal	Kindly provide detailed workflow on application submission and evaluation process.	As a sample, refer to https://dst.gov.in/application-formats
51	(ii)Technology portal -> E-tendering portal Page No. 65	(ii)Technology portal -> E-tendering portal	How the Investible projects and these RFPs and tenders are related?	These are unrelated
52	(ii)Technology portal -> E-tendering portal Page No. 65	(ii)Technology portal -> E-tendering portal	Kindly explain workflow for contracting and sub-contracting activities related to e-tendering process.	Invest India and the selected service provider will work together to identify and detail out the requirements in the later phase. However, you can suggest us the timelines/efforts based on any standard module that you implemented in past.
53	(ii)Technology portal -> Knowledge management Page No. 65	(ii)Technology portal -> Knowledge management	Who will manage knowledge repository from backend?	It will be managed by the W2W PMU
54	(ii)Technology portal -> Knowledge management Page No. 65	(ii)Technology portal -> Knowledge management	What all details and documents types will be managed into the system?	Reports, Videos, Data tables

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
55	(ii)Technology portal -> Knowledge management Page No. 65	(ii)Technology portal -> Knowledge management	Kindly provide desired structure details of the knowledge repository?	We need to store project details, technology details, policy details. The KM module should allow us to specify the nature of the information source from a pre-decided list and
56	(ii)Technology portal -> Knowledge management Page No. 65	(ii)Technology portal -> Knowledge management	Will this repository linked with other modules of the system? If yes, please provide details of the same.	Yes, to admin module and reports
57	(iii)Project/ Program management (PMU) portal Page No. 65	(iii)Project/ Program management (PMU) portal	Kindly provide sample reports (form) & data fields/documents submitted by implementing agencies.	These will be pdfs, videos, excel, video docs , refer response to query 58
58	(iii)Project/ Program management (PMU) portal Page No. 65	(iii)Project/ Program management (PMU) portal	Can you please provide sample progress reports & data that would be share with national PMU?	This list will be further detailed but data listed below will be requested:- - Project Status (Issues resolved, description) -Milestone Indicator and days elapsed since last milestone (set by local PMU as per Pilot Sentinel Site) -Actual Funding Received -Expenditure Details (i.e. payment details, overused Funds/underused Funds)

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
59	(iii)Project/ Program management (PMU) portal Page No. 65	(iii)Project/ Program management (PMU) portal	Kindly provide sample fund utilization reports with data fields.	This list will be further detailed but data listed below will be requested:- -Information on Pilot Sentinel Site (Problem description, project description, performance measures) -Type of Grant (Research, Categorical, Block) -Financial Funding Requirements (Partial, fully funded) -Duration -Monitoring and Evaluation Indicators -Accountability metrics reporting (i.e. Quarterly, bi-annually)
60	(iii)Project/ Program management (PMU) portal Page No. 65	(iii)Project/ Program management (PMU) portal	How funds tracking, classification of funds & expenses will take place into the system?	The reports submitted by the stakeholders will allow the classification and tracking of funds and expenses.
61	(iii)Project/ Program management (PMU) portal Page No. 65	(iii)Project/ Program management (PMU) portal	Does the classification types of funds and expenses will be fixed or managed dynamically?	The type of fund and expenses will not be fixed for sentinel sites
62	(iii)Project/ Program management (PMU) portal Page No. 65	(iii)Project/ Program management (PMU) portal	Will there be any approval workflow on funds and expense tracking? If yes, kindly explain the same.	This module will be finalised after the first phase and is likely to have approval workflows and budget tracking

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
63	(iii)Project/ Program management (PMU) portal Page No. 65	(iii)Project/ Program management (PMU) portal	How the actually money transfer of funds and its utilization will take place? Will it take place out of the system?	Not in the first phase
64	(iii)Project/ Program management (PMU) portal Page No. 65	(iii)Project/ Program management (PMU) portal	Kindly explain progress reports & data from all sentinel sites.	Refer to query 58
65	(iv) Outreach and awareness – Knowledge Bank Page No. 65	(iv) Outreach and awareness – Knowledge Bank	Kindly explain features and functionality under “Awareness and outreach on waste management”.	This would include webinars, interactive platform for community engagement, announcements etc
66	(iv) Outreach and awareness – Knowledge Bank Page No. 65	(iv) Outreach and awareness – Knowledge Bank	Provide workflow for agencies Partnership Application process.	As a sample, refer to https://dst.gov.in/application-formats
67	(iv) Outreach and awareness – Knowledge Bank Page No. 65	(iv) Outreach and awareness – Knowledge Bank	Will these application workflow process be same or different for state governments, municipalities, DFIs, R&D institutes etc? If difference, kindly explain the same	Process could be different, with minor variations. As a sample, refer to https://dst.gov.in/application-formats
68	(v) Query portal (with FAQs) Page No. 65	(v) Query portal (with FAQs)	For query management, do we need to show query & response logs or will it the response be managed via	Query logs

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			email (out of the system)?	
69	4.11-Bid Security Page No. 25	4.11-Bid Security	We already have executed bank guarantee of Rs. 10 Lacs which is valid till 2022. Shall we use the same under this RFP instead of having a new one in place. Please confirm (Attached is the same separately for ready reference)	A fresh BG will be required for this project.
70	Page No. 35 APPENDIX 1- MINIMUM ELIGIBILITY CRITERIA	vii. E-Tendering solutions with the ability to evaluate the tenders digitally	Can this requirement be modified?	Invest India and the selected service provider will work together to identify and detail out the requirements in the later phase. However, you can suggest us the timelines/efforts based on any standard module that you implemented in past.
71	Page No. 35 APPENDIX 1- MINIMUM ELIGIBILITY CRITERIA	A Bidder should have a minimum turnover of INR 10,00,00,000/- (Indian Rupees ten crores only) in each of the immediately preceding 3 (three) financial years ending March 31, 2019.	Can it be reduced to turnover of INR 5,00,00,000/- (Indian Rupees five crores only)?	Yes it is reduced to INR 5,00,00,000

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
72	8	Waste-To-Wealth IT Portal will be integrated to the official website of Invest India ("Project"), and the portal is envisaged to act as a centralized interface for providing information pertaining to, and managing and monitoring, multiple projects across India under the aforementioned Waste-To-Wealth mission.	We understand this will be a simple redirection link to the Waste-to-Wealth portal. Please confirm.	Yes
73	64	Strategic and on-ground implementation of the Waste-To-Wealth initiative shall involve participation from multiple stakeholders. As the activities would be centralized and monitored through the portal, the following ecosystem of stakeholders would interact with and participate in the program via the portal: (i) Office of the Principle Scientific Advisor; (ii) Executive Committee ("EC"); (iii) Project Management Unit ("PMU") – Invest India; (iv) Local/Regional/Sentinel Project Management Units;	Can you provide details/highlights on what information/functionality will be accessed by these stakeholders from the portal? Example - what would a citizen want to see on the portal?	As detailed in the RFP, each stakeholder will have specific access given to them for their respective domain. Citizens will not be given any access credentials and can view the content on the front-end of the portal as is
74			How many of these stakeholders will have a secure login on the portal to access information and data?	(i) Office of the Principle Scientific Advisor; (ii) Executive Committee ("EC"); (iii) Project Management Unit ("PMU") – Invest India; (iv) Local/Regional/Sentinel Project Management Units; (v) Implementing agencies; (vi) Funders (Governments, philanthropic organizations, trusts etc.);

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
75		(v) Public sector - State Governments, Municipalities etc.; (vi) Implementing agencies; (vii) Technology developers (viii) Funders (Governments, philanthropic organizations, trusts etc.); and (ix) Citizens	How will the users like investors, PMUs, Implementing agencies be registered on the waste to wealth portal? Will the Invest India Admins register such users manually or will it be automated?	PMUs and implementing agencies have unique log in credentials that should be generated automatically
76			Will the registration process of these users involve manual verification & approval of information provided by them (investors, PMUs, Implementing agencies etc.)?	Since the forms will be predefined, once uploaded it will be manually verified. The portal will only accept submission of the predefined forms in its specific format so no approval will be needed
77	64	Portal to showcase investible projects (sentinel sites, R&D tech for commercialization)	What formats of information is to be supported? Example - HTML Text, Audio, Video, Image, Documents etc.	This could include HTML text, Audio, Video, Image, Word , PDF, Excel, csv, ppt etc.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
78	64		What type of project information is to be made available? We understand document support is required for case studies, project guidelines, briefs etc. Can you confirm/elaborate?	The exact parameters for project information will be decided later. However, this would also include information regarding the project, multiple documents, and multiple audio/video/image files.
79			Which user profiles will be able to upload what project data into the portal? Example - We think that the Implementer will update project execution information, progress information etc.	Please refer to the table mentioned on Page 66 with details of functionality and stakeholder access defined.
80	64	Portal to invite/accept grants and funding	Is there a workflow/process involved in inviting/accepting grants? Can you provide details on the same?	Yes there will be a workflow/process involved. Not defined right now.
81			If yes, can you highlight the complexity of the process involved in inviting/accepting grants. Complexity is defined in terms of number of actors, no of steps and decisions taken within the flow.	Exact flow and number of steps will be decided later for the flow.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
82			We understand that there will be forms filled by the investing company to register for project implementation/bidding. Please confirm.	Yes
83			If yes, please confirm the number of forms and complexity of these forms in terms of number of fields, types of fields and properties of these fields required.	Invest India and the selected service provider will work together to identify and detail out the requirements in the later phase. However, you can make suggestions based on any standard module that you implemented in past
84			Will the form fields required to be updated by the administrator as when changes are envisaged or will the vendor be required to perform such changes?	Both the vendor and administrator should have the access to make changes on the portal content and fields as and when needed.
85	65	Management of contracting and sub-contracting activities with sentinel site-PMUs, implementing agencies and other external agencies	What kind of contracting and sub-contracting activities are envisaged to be managed for a project? Example - Payment schedules, work progress monitoring, budget management etc.	Work progress monitoring, reporting and knowledge repository

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
86			Will there be workflows involved in performing such activities? Example - Work Completion Verification Process, Invoice/Bill Approval Process etc.	Yes, there would workflows involved in performing such activities.
87			What kind of activities are envisaged to be managed from the portal? Example - Tender invitation, communication, budgeting, evaluation, bidding, approval, selection etc.	Detailed functionalities can be referred to from the functionality table starting from page 66.
88	65	Knowledge management	Can you specify the formats in which the documents will be uploaded? We understand pdf, doc, xlx, ppt to be the appropriate formats. Please confirm.	This could include HTML text, Audio, Video, Image, Word , PDF, Excel, csv, ppt etc
89	65	Monitoring and Evaluation I. Agreed deliverables and timelines; II. Online submission of reports/proof of progress against agreed deliverables by implementing agencies and local	How will the data for reporting be recieved and updated? Will it be manual where an admin user may upload data via excel/csv files, manual entry or automated integration with third party system?	Data could be received from internal & external users of the portal, manual updations through file and if required in future through third party systems.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
90		PMUs; and III. Audit and compliance functions	Is there integration required with third party systems from where data will be received into the portal for reporting?	There could be a possibility of 3rd party integrations.
91			If yes, how many such systems are required to be integrated?	Not defined right now
92	65	Grant disbursement . Tracking fund utilization in local PMUs, sentinel sites	How will the fund utilization data be updated on the website?	After the unique log in credentials are shared with the stakeholders, they will upload the updates as per a predetermined schedule
93	65	Key features for the PMU portal: . Automated generation of quarterly & annual progress report (per sentinel site and cumulative for the program) with pre-determined fields, wherein the data shall be picked up from the PMU portal and dashboard; and . Alert system – Fund disbursement cycle, inspection visits to sentinel sites, progress report due dates from local PMUs/agencies	What alert mechanisms are required from the portal? Will it be a notification on SMS, Email or some other mechanism is envisaged? Please describe.	This could involve Internal portal notification, SMS, Email notification. Exact mechanisms will be decided later.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
94			What type of reports are required? Example - Tabular or Graphical? If graphical reports are required, what type of visualisations are required?	Reporting module should be able to generate reports on-run time, should enable slicing/dicing of data, graphical representation wherever required. Exact parameters will decided later.
95			What type of reports are required? Example - Tabular or Graphical? If graphical reports are required, what type of visualisations are required?	Reporting module should be able to generate reports on-run time, should enable slicing/dicing of data, graphical representation wherever required. Exact parameters will decided later.
96			If audios/videos are required, can you provide an approx. length and size of the audio/video files required to be uploaded on the portal.	We'll use YouTube Link for displaying the videos.
97			Can the approximate 4 months timeline for project completion be extended to 6 months?	No
98			Is there a preferred technology stack by Invest India which needs to be implemented for the portal?	No, Invest India doesnt have any preferred tech stack

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
99	35	<p>(a) The Bidder should have successfully completed at least 5 (five) assignments of a nature similar to that of the Project in the last 3 years. Activities of similar nature is mentioned below-i. The bidder should have successfully completed at least 5 projects in the last 2 years on the technology stack that is being proposed</p> <p>ii. Experience on integration of multiple IT systems through API where in each platform is working on a different technology architecture</p> <p>iii. Role Based Access System with multiple hierarchical levels</p> <p>iv. Workflow based systems that are flexible i.e. can be easily modified over the course of time</p> <p>v. Progress Tracking of Projects</p> <p>vi. Real Time Dashboards with ad-hoc report generation capabilities</p> <p>vii. E-Tendering solutions with the ability to evaluate the tenders digitally</p> <p>viii. Payment Gateway</p> <p>ix. Experience of deploying next-</p>	<p>Can you please explain this clause? Our understanding is that a project will be considered of "similar nature" if it satisfy any of the conditions mentioned from point (i) to (ix) of this clause. Please confirm.</p>	<p>The bidder is expected to have experience in all these technical conditions mentioned in the RFP, whether in same project or different projects, but in the last 5 years, he must have worked on these technologies</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
		gen technologies like AI, ML, Data Analytics on the web platforms		
100	69	The proposed project cost shall be inclusive of cost incurred for on-site and off-shore resources	Do you need any onsite resources on permanent basis or on requirement basis?	Key resources as indentified mutally between Selected bidder and Invest India may work onsite, if required, while majority team may work offsite only.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
101	71	APPENDIX 6 - Integrity Pact	Do we submit the same on stamp paper, if yes then value of stamp paper or this can be submitted on Company letterhead?	Company letterhead will suffice with the signature of the managing partner or director
102	74	Earnest Money/Security Deposit	Can we pay EMD through NEFT/RTGS? Please share bank account details.	The EMD needs to be submitted in physical and not through NEFT/ RTGS.
103	29	During the process of evaluation of the Technical Bid, each Bidder will be required to make a presentation on its Technical Bid covering aspects such as its relevant experience, technology stack, how it fulfils the functionalities described in the scope of work set out under the Terms of Reference, its implementation methodology & concepts, team composition and activity schedule. The date and time of the aforesaid presentation will be intimated to the Bidders by Invest India.	Will it be a face to face presentation or can it be an online presentation?	Given the Covid scenario, this can be an online presentation
104	116		This page is Blank. We hope it is left blank intentionally and we are not missing any information	Nothing is missing, it is left blank by Invest India intentionally

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
105	110	SCHEDULE A - SCHEDULE FOR COMPLETION	Please share the SCHEDULE FOR COMPLETION	Broad timelines are shared in the RFP. A sprint backlog will be decided between the selected vendor and Invest India
106	88	hosting of the Portal on AWS environment	Who will pay for Hosting Charges? Does bidder need to include hosting charges in Financial Bid?	Bidder does not need to include hosting charges in the financial bid
107	Appendix -1 Minium Eligibility Criteria, 35 & 36	A Bidder should have a minimum turnover of INR 10,00,00,000/- (Indian Rupees ten crores only) in each of the immediately preceding 3 (three) financial years ending March 31, 2019.	Please reduce the turnover 10 cr to 3 cr in each last 3 years	Refer to Query with S.No. 71
108	Appendix -1 Minium Eligibility Criteria, 35	(a) The Bidder should have successfully completed at least 5 (five) assignments of a nature similar to that of the Project in the last 3 years.	Please remove similar word in completed assignments.	A separate clause for startups is being issued
109	Page 35	ii. Experience on integration of multiple IT systems through API where in each platform is working on a different technology architecture	Can you please confirm the expected number of the external systems with which the proposed solution is expected to integrate with along with the approx. number of Applications and approx. number of integrations which are	The number of integrations required will be directly dependent on the number of Ministiries/ departments that are onboarded on the platform.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			expected to be a part of the proposed solution?	
110	Page 35	viii. Payment Gateway	We understand that InvestIndia will make the necessary arrangements for the SMS Gateway , email gateway , digital signatures & payment gateway integration with which the proposed solution is expected to integrate with. Please confirm on our understanding	We will complete all the necessary paperwork for these but the selected vendor needs to advice Invest India on these necessary services once the need arises. Invest India will pay on the actual cost.
111	General	Multilingual Support	Please let us know the expected number of languages which needs to be supported	Total number of different languages in which the platform will be available shall be decided as part of the roadmap based on priortiy requirements. The platform architecture and design should be such that there is no restriction in the number of languages supported by the platform
112	General	Social Media Integration (display feed etc)	We understand that the scope of social media integration [in any] would be limited to push message to social media only. Please	No sentiment analysis is required

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			confirm whether sentiment analysis is also expected to be in scope of implementation of bidder.	
113	General	VAPT and security audit	We understand, InvestIndia would bear the cost of VAPT and Security Audit. Please confirm on our understanding.	Yes, Invest India will bear these costs.
114	General	Data Migration	Please confirm whether any data migration would be expected to be in scope of implementation of bidder. If so, please let us know the expected volume of data to be migrated	Not required in the current scope of work
115	General	Training	Please confirm on expected number of trainings and expected number of participants would be expected to be a part of the training.	Refer to clause 8.1, Appendix 7. Online training from the selected vendor can be considered

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
116	General	User Base	Please confirm on the expected number of user base would be expected to be a part of the proposed solution. Please do also let us know the user concurrency which is expected to be a part of the proposed solution.	"Total concurrent users on the platform is directly dependent on the success of the platform and is expected to increase over the period of time. We have to start with at-least 1000 concurrent users"
117	General	Infrastructure for Staging, Testing, UAT and Development	We understand the production environment will be arranged by InvestIndia on AWS environment. Please confirm if the other non production environment [namely UAT, Testing, Staging and Development] would also be made available by InvestIndia on AWS cloud.	All the other non-production environment will be made available on Invest India's AWS Cloud.
118	Appendix 3, Annexure B, Part 1	power of attorney	Due to the ongoing Pandemic, it may take time to get an approval and issuance processes for Power of Attorney. Request you to accept the Power of Attorney issued to the Authorized signatory and is used in all our projects and	Yes that is acceptable

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			orders in the Government space	
119	Appendix 3, Annexure B, Part 2	board resolution	Due to the ongoing Pandemic, it may take time to get an approval and issuance processes for board resolution. Request you to accept the Board resolution issued to the Authorized signatory and is used in all our projects and orders in the Government space	Yes that is acceptable
120	General	Limitation of Liability	i) The aggregate liability of bidder (whether in contract, tort, negligence, strict liability in tort, by statute or otherwise) for any claim in any manner related to this Agreement, including the work, deliverables or Services covered by this Agreement, shall be the payment of direct damages only which shall in no event exceed the total amount, paid to bidder by the	No change in this clause.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			<p>Purchaser in the preceding twelve months under this Agreement that gives rise to such liability (as of the date the liability arose).</p>	
121	General	Cap on Penalty	<p>Request you to cap the penalties to: Implementation Phase: Capped at 5% of service development cost of individual service. O&M Phase: 5% of quarterly O&M cost. In any event, the total penalty levied for reasons solely and entirely attributable to the bidder and not for delay due to reasons attributable to Purchaser and/or its other vendors or due to reasons of Force Majeure should not exceed 5% of the total contract value excluding taxes)</p>	No change in this clause.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
122	General	SLAs	Would need SLA metrics for understanding to ensure the bidder is in a position to propose the right solution meeting the defined SLAs.	Divide the SLAs into three or four severity levels and then provide the response time for acknowledgment, cause identification and resolution

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
123		Termination and compensation on termination	<p>1) Either party may terminate this Agreement for cause if either party materially breaches this Agreement, provided that either party gives the other notice of such breach and it remains uncured after 60 days following notice or such other period as mutually agreed.</p> <p>2) Either party may by written notice with a notice period of 90 days sent to the other, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify the extent to which performance of work under the Contract is terminated, and the date upon which such termination becomes effective. On termination, the bidder is entitled to compensation against all the services rendered, material</p>	No change to this clause

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			<p>delivered, advances paid and all such costs that have been incurred by the bidder to provide services as per the agreement.</p> <p>3) In the event that Purchaser terminates this agreement, compensation will be accorded to the bidder for the services rendered, advance paid and expenses incurred upto the termination along with the cost for the additional period for which the purchaser has requested the bidder to continue the services.</p> <p>4) If any amount due and payable by Purchaser under the Agreement is more than 30 days overdue; and there is no dispute between Purchaser and the bidder in relation to that amount, the bidder may issue to Purchaser a notice that payment is overdue. If</p>	

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			<p>Purchaser fails to pay the bidder within 7 days after the date of such notice, the bidder may by a further notice to Purchaser terminate the Agreement or at its election withdraw services or stop performance of its obligations until payment is made.</p>	

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
124	Appendix 5 Point 2, Page 65, 66 National Waste-To-Wealth Dashboard	National Waste-To-Wealth Dashboard	<p>Will W2W be a sub-site of Invest India official site or will it be a separate site altogether?</p> <p>Impact and Progress Dashboard-</p> <p>Where does data for visualization and for the Progress Dashboard data come from? Does it come from within the platform's own data set ?</p> <p>Will it be authored in portal or third party tool like (power bi or tableau will be used to create these matrices or any third party APIs are involved to fetch the data? If tools like tableau and power bi will be used who will own the creation of maps and matrices?</p>	<p>"The W2W site will be a separate site and not a micro-site to the Invest India's official site.</p> <p>Data for visualisation would come from multiple source like ground team, internal team, operations etc. There could be a possibility for 3rd party API intergrations.</p> <p>Invest India and the selected service provider will work together to identify and source the required and relevant API's. Types of API's that will be required can not be estimated at this point in time. "</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
125	Appendix 5 Point 2, Page 64 Key Stakeholder	Key Stakeholder	Apart from the suggested 9 user types, are there any additional users?	Current scope of the stakeholders is as per mentioned in the RFP. However, if in future there could be updations to the stakeholders list. The system should be scalabe enough to incorporate the same.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
126	Appendix 5 Point 2, Page 65, 66 E-tendering portal – Float RFPs/tenders	E-tendering portal – Float RFPs/tenders	<p>Will there be of a fixed set of form types for. different types of tenders or can forms be dynamically created on the fly ?</p> <p>Will different forms have same work flow or each Form will have a different workflow while filling it?</p> <p>Should there be any automatic screening/rejection of bids based of a pre-defined ruleset/criteria ?</p> <p>Would interested bidders be onboarded into the platform in an offline manner or would we need to provide for a registration platform for interested bidders ?</p>	<p>"There will be set of fixed forms. We might have a need to create dynamic forms. Invest India and the selected service provider can mutually decide on the interal flow and working for the forms.</p> <p>There would be different workflows for different forms. Some forms, will have fixed workflow. This will be dependent on the form's need and operational workflow.</p> <p>There could be an automatic screening facility for bids based on pre-defined ruleset.</p> <p>The bidders in most cases would be onboarded using the registration platform. However, there could be a possiibility where offline bidders have to be onboarded on the platform. "</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
127	Appendix 5 Point 2, Page 65, 66 Project/Program management (PMU) portal	Project/Program management (PMU) portal	<p>Will the ground team upload data and dashboard will be based on uploaded data? What will the format of data to be uploaded by Ground team?</p> <p>Grant Disbursement- (Portal to invite/accept grants and funding) Need understanding on process of Inviting / Accepting Grants and Funding within the application. Is there any actual fund disbursal or payment involved within the system?</p> <p>Do we need to manage alerts and notifications via a notification panel within the application ?</p> <p>What is the scope of audit and compliance ?</p> <p>How do Partners interact</p>	<p>"The ground team wil upload data and there could be data points in the dashboard absed on the data uploaded by the ground team, however, dashaboard data will not be limited to only ground team's data entry.</p> <p>Actual fund disbursal and payment will be involved within the system. This would be picked in later phases of the project.</p> <p>There could be a need to manage alerts and notifications within the portal</p> <p>Current scope of the stakeholders is as per mentioned in the RFP. However, if in future there could be updations to the stakeholders list. The system should be scalabe enough to incorporate the same.</p>

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			with the application and the platform ? Will the stakeholders remain the same or there are additional stakeholders specific ?	
128	Technology Portal		Portal to invite/accept grants and funding - We are assuming that this would be a simple form where registered parties can simply show interest to provide funding	This would be done basis a streamlined workflow where the interested party will invite/apply for single/multiple grants and funding. Heirarchy of based on user role and access, and permission will be followed for the acceptance/rejection or further process.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
129	Sentinel sites-		<p>What all information will be captured in the sentinel sites repository?</p> <p>How does this sentinel repository get populated? Is the process of Manual CRUD or Automated operation?</p>	Manual through differential login access by either implementing agency or PMU team
130			<p>Is it going to be a multilingual site.</p> <p>Does it cover both India & International languages?</p> <p>Are there any RTL used?</p>	Yes, English and Hindi at least to begin with. Total number of different languages in which the platform will be available shall be decided as part of the roadmap based on priority requirements. The platform architecture and design should be such that there is no restriction in the number of languages supported by the platform
131			Should it be mobile responsive ?	Yes, the portal should be mobile responsive and accessible from rural areas
132			Which all browsers to be supported?	All major browsers across devices (Windows, Mac, Linux, etc) should be supported.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
133			<p>Who would responsible for managing and authoring the CMS content ?</p> <p>Would it involve people outside of the current content management team for Invest India ? If Yes, is any coustomization required for such people on CMS ?</p>	The responsibility of managing and authoring the CMS content is on the Invest India team
134			<p>Will query portal will have any third party integration or it will plain query functionality which will raise query over configured email?</p>	There maybe a requirement to integrate 3rd party API in future.
135	UI/ UX		<p>Which environment will the application be most used in?</p> <p>Kindly elaborate on the user profiles basis which we can have a better Usability focus?</p> <p>For example, the skill they posses in terms of application/ mobile usability.</p>	The application design has to responsive to all major device screen sizes. The portal should be mobile-friendly. But primarily, it'll be accessed on the desktop. In-depth user study and persona can be discussed between Invest India and the selected service provider.

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
136			From the user perspective- How are the current statistics and performance parameters of the Initiative managed? Trying to understand the current usability of different feasible scenarios.	Invest India and the selected service provider will work together to design the flow for managing the parameter and statistics.
137			What will be the KPI and key metrics of the different dashboards - Impact and progress dashboard, project monitoring dashboard, grant disbursement dashboard? Are they managed at different stakeholder levels?	Invest India and the selected service provider will work together define the KPIs and Key metrics for dashbaords. There would be a requirement of management of dashboards at different stakeholder/user levels.
138			In the citizen's corner, is there any way in which citizens can reach out to for a W2W initiative as a volunteer or participant?	A query form can serve the purpose in the beginning

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
139	Appendix 7,Point 10, Page 90	CERTIFICATION AND TESTING- Website Quality Certificate from STQC certifying that the Portal is in compliance with GIGW Guidelines	Any defined Level to clear ? As per RFP this certification has to be submitted prior to UAT. However as we understand the audit is conducted once the site is in NIC or gov domain. So how do we go about it.	The certifications from STQC and CERT-IN need to provided before the Go-Live of the website. Please refer to the NIC Guidelines for STQC and CERT-IN audits that need to be conducted and the respective certifications required for the same. Certification cost will be borne by Invest India as per actuals.
140	Appendix 7,Point 10, Page 90	CERTIFICATION AND TESTING- 'Safe to Host' certificate from CERT-IN empanelled security auditors at its own cost certifying the security of the Portal.	1. Need details around it (Certification Cost, Duration it takes to get certified, Certification Validity period) 2. Any defined Level to clear? As per RFP this certification has to be submitted prior to UAT. However as we understand the audit is conducted once the site is in NIC or gov domain. So do we go about it	The certifications from STQC and CERT-IN need to provided before the Go-Live of the website. Please refer to the NIC Guidelines for STQC and CERT-IN audits that need to be conducted and the respective certifications required for the same. Certification cost will be borne by Invest India as per actuals.
141	General		Is there a need for unstructured data analysis from excel and word documents uploaded?	Not required in the current scope of work

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
142	General		Do the submissions need to be made online as well as sent offline considering the current scenario? If it is mandatory to submit both physical and digital copies, we would request an extension of 1 week for the submission deadline.	The online submissions should be done as per the provided deadline. The offline submission can be made within 1 week after that.
143	General		More clarity on Device/IOT connection?	Not required in the current scope of work
144	Clause 19 (a) / Page number 70 / 120		Payment terms should be separate for Services and Hardware / Software	No change in this clause
			Proposed payment terms as below-	
			- 100% payment for Hardware and Software on delivery and Installation.	
			- 100% payment for Implementation Services till Go-live	
			- 100% payment of training cost upon completion of training	

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			- Payment for Infra O&M as equated quarterly installment in Advance	
145	General	Intellectual Property Rights	Request you to add the following clause:	No change in this clause
			Products and fixes: All products and related solutions and fixes provided pursuant to this Agreement shall be licensed according to the terms of the license agreement packaged with or otherwise applicable to such product, the ownership of which shall continue to vest with the product owner. Implementation Agency would be responsible for arranging any licenses associated with products. "Product" means any computer code, web-based services, or materials comprising commercially released, pre-release or beta products (whether licensed for a fee or no charge) and any derivatives of the	

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			<p>foregoing which are made available to Purchaser for license which is published by product owner or its affiliates, or a third party. "Fixes" means product fixes that are either released generally (such as commercial product service packs) or that are provided to you when performing services (such as workarounds, patches, bug fixes, beta fixes and beta builds) and any derivatives of the foregoing.</p>	
			Bespoke development:	
			<p>IPR rights for any bespoke development done during the implementation of the project will lie exclusively with the Purchaser.</p>	

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			<p>Pre-existing work: All IPR including the source code and materials developed or otherwise obtained independently of the efforts of a Party under this Agreement (“pre-existing work”) including any enhancement or modification thereto shall remain the sole property of that Party. During the performance of the services for this agreement, each party grants to the other party (and their sub-contractors as necessary) a non-exclusive license to use, reproduce and modify any of its pre-existing work provided to the other party solely for the performance of such services for duration of the Term of this Agreement.</p>	

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			<p>Except as may be otherwise explicitly agreed to in a statement of services, upon payment in full, the Implementation Agency should grant Purchaser a non-exclusive, perpetual, fully paid-up license to use the pre-existing work in the form delivered to Purchaser as part of the service or deliverables only for its internal business operations. Under such license, either of parties will have no right to sell the pre-existing work of the other party to a Third Party. Purchaser's license to pre-existing work is conditioned upon its compliance with the terms of this Agreement and the perpetual license applies solely to the pre-existing work that bidder leaves with Purchaser at the conclusion of performance of the services.</p>	

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			<p>Residuals: In no event shall Implementation Agency be precluded from independently developing for itself, or for others, anything, whether in tangible or non-tangible form, which is competitive with, or similar to, the deliverables, set-out in this Agreement or Annexure. In addition, subject to the confidentiality obligations, Implementation Agency shall be free to use its general knowledge, skills and experience, and any ideas, concepts, know-how, and techniques that are acquired or used in the course of providing the Services.</p>	
146	Clause 8.1 / Page No 90 / 120		<p>Training that may be requested during Maintenance period at no Additional cost, suggest to cap the period. For example, if its for less than 2 days, it</p>	Refer clause mentioned in S.No. 115

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			can be at no additional cost however for longer duration, it should be chargeable.	
			Without prejudice to the generality of the foregoing, in the event that Invest India requires during the Maintenance Phase, any additional training and/or consultation in relation to the Portal/Software, the Service Provider shall be required to provide such training and/or consultation, at no additional cost if it is for a duration less than 2 days	
147	Clause 10.17 / Page No 91 / 120		Can not agree with repaying ALL the amount received. It can be proportionate if the amount is paid towards incomplete Milestone	No change in this clause

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			Notwithstanding anything contained elsewhere in this Agreement, where the Portal and/or the Software is rejected by Invest India pursuant to Clause 10.6 above, the Service Provider shall forthwith return all sums paid (to the Service Provider by Invest India) hereunder to Invest India in relation where the particular Milestone has not been completed, without prejudice to Invest India's other rights and remedies under this Agreement or otherwise.	
148	Clause 12.1 / Page No 92 / 120		Performance Security should for 10% of Contract value which is excluding taxes	A corrigendum shall be issued soon in this regard

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			<p>On or prior to the Effective Date, the Service Provider shall have delivered to Invest India, a performance security in the form of an unconditional and irrevocable bank guarantee issued by a Scheduled Commercial Bank for a value equal to 10% (ten percent) of the Total Fixed Fee (exclusive of Taxes) (inclusive of GST), as stipulated in the Financial Proposal of the Service Provider (“Performance Security”) in the format set forth in Schedule D of this Agreement, guaranteeing the performance of obligations of the Service Provider in accordance with the terms and conditions of this Agreement.</p>	
149	Clause 12.2 / Page No 92 / 120		Request validity of Performance Security till the last date of Contract	No change in this clause

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			<p>The Performance Security shall remain valid until the last date of the Contract a period of 6 (six) months beyond the Term. In the event of extension of Term of this Agreement, the Performance Security shall be correspondingly extended.</p>	
150	Clause 12.4 / Page No 92 / 120	<p>Without prejudice to Clause 12.3 above, Invest India shall, in its sole discretion, be entitled to partially appropriate the Performance Security to the extent of the liquidated damages payable by the Service Provider to Invest India in accordance with Clause 23.2., and upon such partial appropriation of the Performance Security, the Service Provider shall, within 30 (thirty) days thereof, replenish the Performance Security to its original amount.</p>	<p>LD should be recoverable from Outstanding Invoices / Amounts due hence suggest to remove this clause</p>	No change in this clause
151	Clause 29.2.h / Page No 103 / 120	<p>if Invest India, in its sole discretion and for any reason whatsoever, decides to terminate this Agreement</p>	<p>As per clause 29.2.h, it seems Termination for Convenience for which Notice period needs to be 90 days</p>	No change in this clause

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
152	Clause 30.2 / Page No 104 / 120		In case of Termination, Service Provider should be entitled for payment of Services for all Services performed till the date of Termination	No change in this clause
			30.2 Subject to the terms of the Agreement, in the event of termination of the Agreement in accordance with Clause 29.2 or Clause 29.3, prior to the expiry of the: (a) Development Phase: The Service Provider shall be entitled to receive payment for Services performed till such date up to the milestone (as set out under Schedule E) which has been successfully completed by the Service Provider; or	
153	General		Liability is not capped anywhere and SLAs not mentioned	Vendor should define their SLAs and response time

S.No.	Page No./Clause	Clause	Clarification	Invest India - Response
			Total Liability should be capped at Maximum of Total Contract in any case.	
154	Clause 23.2 / Page No 99 / 120		LD should be applicable on the respective Milestone amount and not overall Contract value.	No change in this clause
			Without prejudice to any other remedy that Invest India may have under this Agreement and subject to the terms of this Agreement, the Service Provider shall be liable to pay liquidated damages at the rate of 1%(One Percent) of the Milestone value contract value which suffered delay for each completed week or part thereof by which the deliverable has been delayed subject to a limit of 10% of the contract value,	