Memo No: HPH/10P-03/2018/537

Dated: 05.07.2020

To
The Principal, Medical College and Hospital, Kolkata / Murshidabad Medical College and Hospital
The Chief Medical officer of Health (All District and Health District, West Bengal)
The Superintendents (All Covid Hospitals, West Bengal)
The Director / CEO / Medical superintendent (All Private COVID Hospitals, West Bengal)

Sub: Advisory on Protocol Management for COVID – 19 Patients

The experts from the Protocol Management Team as deputed by the Department of Health and Family Welfare, Government of West Bengal visited some private COVID hospitals and noted certain deficiencies. On the basis of their observations some recommendations are made as follows:

1. Triage should be done properly during admission at Emergency Dept.

2. Referral criteria with details of investigation reports from previous institution should be attached with BHT while transferring the patients. Late referral must be avoided.

3. Top Sheet maintenance was improved in some institutes, others must ensure it.

4. Daily clinical progression should be recorded and signed by visiting consultant.

5. Prone awake ventilation to be attempted before putting the patient in conventional mechanical ventilation.

6. Indiscriminate use of antibiotic, particularly of higher generation, on admission, should be stopped. Since this is a viral infection, justification for prescribing antibiotics must be documented if it is considered essential. We need to avoid indiscriminate and prolong uses since experience shows that it may cause resistance and harm in many cases.

7. Culture should be sent on suspicion of secondary bacterial infection and all patients under mechanical ventilation.

8. Super-speciality team should be available specially, nephrology and pulmonology for appropriate advice in relevant cases. If in house experts are not available, a panel of expert may be prepared in consultation with the local CMOH/ MSVP for such service on call.

Practising these recommendations will improve patient outcome. In subsequent visits experts will specifically check if these recommendations have been implemented in practice or any bottlenecks are there so that it can be addressed by appropriate authority.

Director of Medical Education
Government of West Bengal

Director of Health Services
Government of West Bengal
Copy forwarded for kind information and necessary action:

1. The Mission Director, NHM, Department of Health & Family Welfare, Govt of West Bengal
2. The Medical Superintendent cum Vice Principal (Medical College and Hospital, Kolkata / Murshidabad Medical College and Hospital)
3. The DDHS (Admin), Department of Health & Family Welfare, Govt of West Bengal (He is requested to inform the Clinical establishments).
4. DDHS (PH), Department of Health & Family Welfare, Govt of West Bengal
5. The Dy Chief Medical Officer of Health – II (All Districts and Health Districts)
6. The Senior PA to the Secretary, Department of Health & Family Welfare, Govt of West Bengal
7. Office Copy