Memo No: HPH/10P-03/2018/553
Dated: 16.07.2020

To
The Principal, Medical College and Hospital, Kolkata / Murshidabad Medical College and Hospital
The Chief Medical officer of Health (All District and Health District, West Bengal)
The Superintendents (All Covid Hospitals, West Bengal)
The Director / CEO / Medical superintendent (All Private COVID Hospitals, West Bengal)

Sub: Advisory on Case Management for COVID – 19 Patients

The experts from the Protocol Monitoring Team as deputed by the Department of Health and Family Welfare, Government of West Bengal visited some COVID hospitals and noted certain loopholes in practice which need urgent correction. On the basis of their observations, following recommendations are made:
1. Top sheet, provided by Govt of WB, should be maintained properly and regularly for all patients.
2. Meticulous round notes by visiting consultant and time to time clinical notes should be recorded.
3. Oxygen prescription mentioning device, flow and target SpO2 is mandatory.
4. Ventilation strategy should be displayed and properly followed. The indication of mechanical ventilation along with ABG reports should be clearly mentioned in BHT. HFNC or NIV trial should be given before invasive ventilation under close monitoring.
5. Judicious use of antibiotics is necessary as per hospital antibiotic policy and standard guideline.
6. Cultures needs to be done routinely and before initiation and change of antibiotics.
7. Newer drugs which are described in protocol can be used but it is institution's responsibility to arrange those medicines for patients.
8. Quick Response Team should be formed to tackle the emergency situation.
9. Anticoagulation and steroid therapy should be as per guideline.

These recommendations, if properly practiced, will improve patient outcome. During subsequent visits teams will specifically verify if these are being implemented.

Director of Medical Education
Government of West Bengal

Director of Health Services
Government of West Bengal

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Copy forwarded for kind information and necessary action:
1. The Mission Director, NHM, Department of Health & Family Welfare, Govt of West Bengal
2. The MSVP (All Medical Colleges)
3. The DDHS (Admin), Department of Health & Family Welfare, Govt of West Bengal (He is requested to inform the Clinical establishments).
4. DDHS (PH), Department of Health & Family Welfare, Govt of West Bengal
5. The Dy Chief Medical Officer of Health – II (All Districts and Health Districts)
6. The Senior PA to the Secretary, Department of Health & Family Welfare, Govt of West Bengal
7. Office Copy