Recommendations on Opening of Prohibited Activities Post Lockdown 4.0 [May 31, 2020]
Recommendations on Opening of Prohibited Activities Post Lockdown 4.0

As per MHA Circular No 40-3/ 2020- DM – I(A), dated May 17, 2020, mentioned below are the FICCI recommendations for opening up of the prohibited activities in non-containment zones.

i. All domestic and international air travel of passengers, except for domestic medical services, domestic air ambulance and for security purposes or purposes as permitted by MHA.

Airports and Domestic travel services are already open. Air travel to be allowed as per the conditions laid out by DGCA Circular 2 dated May 22, 2020 - Safety Guidelines and SOP related to COVID 19 – Reg, and in addition certain guidelines issued by states and safety measures taken up by the airport operators.

ii. Metro rail services.

FICCI Recommendation:

Metro and local rail services may be opened. Stations at containment zones to remain closed and trains to not stop at these stations. Security personnel to be deployed at metro stations to ensure SOP is being strictly followed. SOP to include the following:

- Services may start with less than 50 % capacity initially and could be gradually increased
- Contactless ticketing as far as possible
- Mandatory thermal screening at entry points
- Social distancing to be maintained at all stations
- Seating/berths to ensure distance between travellers
- Suitable disinfection frequently. Hypochlorite solution to wipe / clean metros
- Norms for switching between air conditioning and fresh air ventilation on underground stations to be put in place and adhered to strictly
- Train prohibited to stop at “Containment Zone”
- All passengers/ staff should wear masks
- Procedures for safe disposal of used mask to be followed
iii. **Schools, colleges, educational/ training/ coaching institutions etc. will remain closed.**

**Online/ distance learning shall continue to be permitted and shall be encouraged.**

**FICCI Recommendation:**

- Since the final year students at Universities need to have a degree / diploma to pursue further career / education options, it is recommended that such examinations may be conducted. Government may come out with guidelines for conducting the same.

iv. **Hotels, restaurants, and other hospitality services, except those meant for housing health/ police/ Government officials/ healthcare workers/ stranded persons including tourists and for quarantine facilities; and running of canteens at bus depots, railway stations and airports.** Restaurants shall be permitted to operate kitchens for home delivery of food items.

**FICCI Recommendation:**

- As a major part of the economy, hotel and tourism combined contribute to ~10% of the country’s GDP, accounting for ~14% of total employment in the country. In the present situation, hotels and hospitality are among the worst impacted sectors. Between 4 to 5 crores of people employed by this sector stand at grave risk of losing their sources of livelihood. The overall revenue of the Indian hotel sector is expected to decline by anywhere between US$ 8.9 billion to US$ 10 billion, reflecting an erosion of over 75 per cent over the same period in 2019. The combined loss to the exchequer is estimated between US$ 2-3 billion as the industry faces extended lockdown.

During the lockdown 4.0, the Government has allowed several relaxations for resuming various economic activities. Now with the domestic airlines resuming flights, travellers who would travel to a different city would need a place to stay.

However, hotel-related guidelines continue broadly to be the same. They are to be open only if they are being used for quarantine purposes, or for housing health / police / Government officials / healthcare workers / stranded people including tourists. In view of this, there is a strong case for relaxations in the guidelines for opening up of Hotels, with all norms and guidelines for safety and hygiene laid by the Government.

- Dine in restaurants should also be permitted to open, with proper health and safety measures.
v. All cinema halls, shopping malls, gymnasiums, swimming pools, entertainment parks, theatres, bars and auditoriums, assembly halls and similar places. Sports complexes and stadia will be permitted however, spectators will not be allowed.

FICCI Recommendation:

- Film shooting should be permitted. Cinema halls should be opened in with proper safety and hygiene measures in place. Proposed SOPs are enclosed as Annexure 1, for your kind consideration.

- Shopping malls to be opened in a calibrated manner so as to ensure social distancing norms and hygiene measures.

- Cultural centres to be opened with proper safety and hygiene measures in place

Other issues

- **Relaxation in Curfew timings**
  Relaxation in the timing restrictions and movement of manpower for operations of commercial establishments may be considered. It may be considered to revise the curfew timings from 9.00 pm to 6.00 am to provide an extra window to factor in commute time between workplace and home.

- **Staggered timings for reporting to work**
  There should be staggered timings for offices and commercial establishments, including shops so that norms of social distancing could be followed

- It is suggested to consider further narrowing containment zones to smaller level eg; to the level of polling booth. Narrowing of red zones should also be considered. The strict perimeter control in containment zones should be continued but entry by e-passes could be allowed for even non-medical staff for specified activities. *Delivery of non-essential items in containment zone to be allowed, with proper monitoring and enforcement.*

- Coaching centres may be permitted to conduct Health care training, which may be treated on par with essential services and allowed to function.

- Since dates for competitive exams have been announced by the government and students will appear in these exams in next two months, the Coaching classes for these should be allowed to function with staggered timings to ensure that the batch size is able to adhere to social distancing norms.
Annexure 1 - Proposed SOPs for Opening up Cinema Halls

- Enacting elevated precautionary operational protocols, including deep-cleaning measures within the cinemas, in the food and beverage area, employee and staff lockers and in toilets, public areas and back office areas across the cinema

- Frequently sanitize all public and back office areas, during the day

- Conduct non-invasive temperature checks for all guests when they enter the cinema building

- Conduct non-invasive daily temperature checks for all colleagues and supplier partners when they enter and exit the cinema building

- All employees and staff at cinemas to be provided with masks and gloves, which they will be required to wear at all times in the cinema building

- Issue strict instructions and safety precautions to all the employees and staff working at the cinemas to ensure there is no hand shaking and physical contact of any manner with guests or with anyone else with in the cinema building

- Issue strict instructions to all the employees and staff working at cinemas to wash their hands every thirty minutes

- Placing of hand sanitizers at various access points in the public areas as well as in the back-office areas

- Antiseptic wipes to be made available on request to cinema goers.

- Encourage digital transactions and facilitate all transactions i.e. from booking of movie tickets to ordering food and beverages, including payments, with no physical contact. The ticket box office at Cinemas to be moved to paperless transactions, with all movie tickets purchase at the box office, being delivered digitally

- At the box office and food & beverage area, all guests will be advised to keep a 1 meter distance

- Within the cinema auditoriums, to keep a safer distance between moviegoers, gaps between seats to be maintained.
• On temporary basis, frisking of guests at the cinema entrance to be stopped to encourage physical distancing

• Guests to be educate regarding Do’s and Don’ts - onscreen and off screen, at cinemas

• Movies to be scheduled with sufficient time gap to ensure there is no clash in timings of cinema entry, intervals and exits

• Should any of the employees and staff show any symptoms of COVID, they should immediately seek medical attention

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**IMPORTANT MANDATES!**

**MINIMAL HUMAN CONTACT**

**FOLLOWING THE BEST HEALTH AND HYGIENE NORMS**

**ADHERING TO ALL SOCIAL DISTANCING NORMS AND GUIDELINES**

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**DISINFECTING ALL POSSIBLE AREAS OF THE CINEMA PREMISES**

- Box Office
- Security
- Lobby
- Auditorium
- F&B Stands
- Rest Room
- Exit
SOCIAL DISTANCING MANDATES

- Body temperature checks with infrared scanners
- Masks mandatory and PPE kits made available for purchase
- Hand sanitizers to be placed in at all strategic locations

KEEPING CINEMAS SAFE FOR INDIA

SOCIAL DISTANCING MANDATES

- Properly demarcated circles in all relevant areas of cinemas
- All point of sale will have demarcated directives
- Encourage digital transactions to avoid queuing

KEEPING CINEMAS SAFE FOR INDIA

PRECAUTIONARY SOCIAL DISTANCING IN NORMAL AUDITORIUMS

Families, groups or couples would be seated together, however one adjacent seat would be left empty

This is as per global cinema standards

KEEPING CINEMAS SAFE FOR INDIA
LUXURY AUDITORIUMS

GIVEN THERE IS EXISTING WIDTH BETWEEN EACH RECLINER SEAT, NO SEAT WILL BE LEFT VACANT BETWEEN THEM

CLEANLINESS AND HYGIENE

DEEP CLEANING AND SANITIZATION OF STRATEGIC LOCATION PERIODICALLY

STAFF TO WASH HANDS PERIODICALLY DURING WORKING HOURS

DEEP CLEANING OF AUDITORIUM SEATS ON A DAILY BASIS

BOX OFFICE & FOOD/BEVERAGE SALE

CONTACT-LESS TICKET PURCHASE TO BE ENCOURAGED

FOOD AND BEVERAGE CAN BE ORDERED ONLINE OR THROUGH AN APP

SINGLE USE DISPOSABLE PACKAGING FOR FOOD & BEVERAGE. PREMIUM CINEMAS WILL BE USING CUTLERY AND CROCKERY
CINEMA EMPLOYEES MANDATES

- Aarogya Setu app will be made mandatory for all cinema staff
- Only medically certified and fit staff allowed to come to work
- Masks and gloves mandatory for all cinema staff

HYGIENE AND SANITIZATION MANDATES

- Sanitization and disinfectants purchased only from authenticated suppliers
- Washrooms to be frequently sanitised, patrons will be encouraged to use alternate urinals
- Methodical separation and disposal of garbage

OTHER IMPORTANT MANDATES

- All precautionary measures will be promoted through all mediums of the cinema
- Cinema staff to be constantly on a vigil to manage crowd and detect issues
- Single use 3D glasses to be used

*Pandemic guidelines will be reviewed as per necessity and new dynamics.
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